



## Social Media Policy

Funtastic Kids recognises that many staff enjoy networking with friends and family via social media. However we have to balance this against our duty to maintain the confidentiality of children and parents attending our Camps or Clubs, as well as ensuring that our good reputation is upheld. Staff must remember that they are ambassadors for our Camps and Clubs both within and outside of working hours and are expected to conduct themselves accordingly when using social media sites.

This policy covers (but is not limited to) social media platforms such as:

- Twitter
- Facebook
- YouTube
- Tumblr
- Tik Tok
- Personal blogs and websites
- Comments posted on third party blogs or websites
- Online forums

### Social media rules

When using social media sites, staff must not:

- Post anything that could damage our Camps' or Clubs' reputation.
- Post anything that could offend other members of staff, parents or children using our Camps Clubs.
- Publish any photographs or materials that could identify the children using our service or the schools hosting our services.
- Accept invitations from parents or children to connect via social media (eg friend requests on Facebook) unless they already know the parent in a private capacity.
- Discuss with parents any issues relating to their child or our Camps or Clubs. Instead invite the parent to raise the issue when they are next at the Club or Camp, or to contact the Manager if the matter is more urgent.

Any member of staff who posts content or comments that breach confidentiality or which could harm the reputation of our Camps or Clubs or other staff members, or who publishes photographs of the setting or children, will face disciplinary action in line with our **Staff Disciplinary policy**

### General cautions for using social media

When using social media in any context it is wise to bear in mind the following points:

- No information published via the internet is ever totally secure; if you don't want information to become public, do not post it online.
- Once an image or information is in the public domain, it is potentially there forever - Google never forgets!



### **Related policies**

See also: **Mobile Phone policy**, **Safeguarding policy** and **Code of Conduct**.

This policy was adopted by: Funtastic Kids Ltd	Date: February 2023
To be reviewed: February 2025	Signed: Marcus Holloway-Director